



Frequently Asked Questions Membership Benefits

1) Why should I become a Mercia member?

Training group membership offers unbeatable value and flexibility, allowing you to budget effectively with fixed monthly payments and provide training for all the members of the team.

As well as access to a comprehensive programme of CPD and Professional Development courses, membership also provides a number of associated benefits; please [click here](#) for further details.

2) Am I a Mercia member?

If you are a Mercia member you (or your firm) will pay an annual subscription fee which is based on the size of your firm and can be paid by fixed monthly payments.

If you are unsure whether you are a member, please contact the Enrolments Team (see question 11 - Useful details) who will be able to confirm your membership status.

3) What courses can I attend as part of my membership?

As a local member of one of our training groups you can attend the CPD and Professional Development courses included within your local programme.

As a local member you will also receive discounts on a number of other courses run by Mercia, further details can be found [here](#).

As a national member you can attend local courses as well as other local training group programmes. You will also receive unlimited places on specialist courses and conferences. For full details, click [here](#).

4) If I am a local member, can I attend CPD courses in one of the other local programmes?

If you would like to attend a CPD course outside of your local programme, you will be charged £45 plus VAT per place (national members do not pay for these courses).

5) If I am a Mercia member can I have course notes?

You can access the course notes for CPD courses included in your training group programme. Please visit the Mercia Online Services website to download notes and slides, and for instructions on how to do this please see the [online services guide](#).

6) Do I need to book onto CPD and Professional Development courses if I am a member or can I just 'turn up' on the day?

Please book onto your selected courses in advance using any of the methods detailed in the [Training FAQ's](#) . Many of the courses are very popular and do have limited delegate numbers, so please book as soon as you know which courses you would like to attend.

7) What other discounts can I get as a member?

All members receive discounts on all our other services and products. Further details can be found [here](#).

8) What is Vision?

Vision is a quarterly Audit and Tax Technical Update newsletter provided by Mercia to keep you informed of matters which are considered relevant to the independent practice.

As a member you will be emailed a copy in PDF format each quarter. For further information about Vision, [click here](#).

9) Do I get a programme of CD's as part of my membership?

You will receive 12 of our most popular CPD courses on CD as part of your membership. To view the programme of courses you will receive please [click here](#).

10) I am not a member and would like to talk to someone about becoming one, what do I do?

For further details on becoming a training group member, please contact michelle.hammond@mercia-group.co.uk or zoe.canham@mercia-group.co.uk or call them on 0116 258 1200.

11) Useful details

- Enrolments telephone number - 0116 258 1241
- Training telephone number - 0116 258 1243
- Fax number - 0116 258 1250
- Email - enrolments@mercia-group.co.uk or enquiries@mercia-group.co.uk
- Address - Mercia Group Ltd, Best House, Grange Business Park, Enderby Road, Whetstone, Leicester. LE8 6EP.
- Mercia's [online services guide](#)
- Mercia's [membership](#) details
- Mercia's [Training FAQs](#)